

Help debugging outgoing SMTP:....



thinknot 7 posts since

Feb 19, 2007

On clearspace 1.2,

After a migration of our clearspace server from Standalone Windows to Tomcat5+FedoraCore7, I'm having trouble getting the installation to send emails.

I've tried pointing the configs at our corporate SMTP (Exchange) and at a sendmail installation for testing. Both of these services accept mail via telnet and from SMTP no problem.

The problem: when trying to use clearspace/admin/system-emailtest.jsp the jsp seems to stall (perhaps waiting on a timeout internally?).

Here's the debug log of a session with the Exchange server.

DEBUG: JavaMail version 1.4ea

DEBUG: java.io.FileNotFoundException: /usr/lib/jvm/java-1.5.0-sun-1.5.0.12/jre/lib/javamail.providers (No such file or directory)

DEBUG: URL jar:file:/usr/share/java/classpathx-mail-1.3.1-monolithic-1.1.1.jar!/META-INF/javamail.providers

DEBUG: Bad provider entry:

DEBUG: successfully loaded resource: jar:file:/usr/share/java/classpathx-mail-1.3.1-monolithic-1.1.1.jar!/META-INF/javamail.providers

DEBUG: URL jar:file:/usr/share/tomcat5/webapps/clearspace/WEB-INF/lib/javamail_providers.jar!/META-INF/javamail.providers

Help debugging outgoing SMTP:...

Microsystems, Inc],
maildir=javax.mail.Provider[STORE,maildir,gnu.mail.providers.maildir.MaildirStore,dog@gnu.org],
pop3s=javax.mail.Provider[STORE,pop3s,com.sun.mail.pop3.POP3SSLStore,Sun
Microsystems, Inc],
nntp=javax.mail.Provider[STORE,nntp,gnu.mail.providers.nntp.NNTPStore,dog@gnu.org]}

DEBUG: successfully loaded resource: /META-INF/javamail.default.address.map

DEBUG: URL jar:file:/usr/share/java/classpathx-mail-1.3.1-monolithic-1.1.1.jar!/META-INF/
javamail.address.map

DEBUG: successfully loaded resource: jar:file:/usr/share/java/classpathx-mail-1.3.1-
monolithic-1.1.1.jar!/META-INF/javamail.address.map

DEBUG: java.io.FileNotFoundException: /usr/lib/jvm/java-1.5.0-sun-1.5.0.12/jre/lib/
javamail.address.map (No such file or directory)

Aug 3, 2007 3:34:47 PM com.jivesoftware.base.Log debug

FINE: About to call smtp.send()

DEBUG SMTP: useEhlo true, useAuth false

DEBUG SMTP: trying to connect to host "hog.xxxx.com", port 25, isSSL false

220 HOG.xxxx.com Fri, 3 Aug 2007 13:32:28 -0700

DEBUG SMTP: connected to host "hog.xxxx.com", port: 25

EHLO ratt.xxxx.com

250-HOG.xxxx.com Hello 172.26.10.33

250-XXXXA

250-SIZE

250-ETRN

250-PIPELINING

250-DSN

Help debugging outgoing SMTP:...

250-ENHANCEDSTATUSCODES

250-8bitmime

250-BINARYMIME

250-XXXXXXB

250-VERFY

250-XXXXXXXXXXXXXXXXXXC

250-AUTH GSSAPI NTLM

250-XXXXXXXXXXD

250-XXXXXXE

250 XF

DEBUG SMTP: Found extension "XXXA", arg ""

DEBUG SMTP: Found extension "SIZE", arg ""

DEBUG SMTP: Found extension "ETRN", arg ""

DEBUG SMTP: Found extension "PIPELINING", arg ""

DEBUG SMTP: Found extension "DSN", arg ""

DEBUG SMTP: Found extension "ENHANCEDSTATUSCODES", arg ""

DEBUG SMTP: Found extension "8bitmime", arg ""

DEBUG SMTP: Found extension "BINARYMIME", arg ""

DEBUG SMTP: Found extension "XXXXXXB", arg ""

DEBUG SMTP: Found extension "VERFY", arg ""

DEBUG SMTP: Found extension "XXXXXXXXXXXXXXXXXXC", arg ""

DEBUG SMTP: Found extension "AUTH", arg "GSSAPI NTLM"

Help debugging outgoing SMTP:...

DEBUG SMTP: Found extension "XXXXXXXXXXXXD", arg ""

DEBUG SMTP: Found extension "XXXXXXE", arg ""

DEBUG SMTP: Found extension "XF", arg ""

DEBUG SMTP: use8bit false

MAIL FROM:<ccranford@xxxx.com>

250 2.1.0 ccranford@xxxx.com....Sender OK

RCPT TO:<ccranford@xxxx.com>

250 2.1.5 ccranford@xxxx.com

DEBUG SMTP: Verified Addresses

DEBUG SMTP: ccranford@xxxx.com

DATA

354 Start mail input; end with <CRLF>.<CRLF>

QUIT

It seems to QUIT before sending the message subject and body?



[thinknot](#) 7 posts since

Feb 19, 2007 1. Re: **Help debugging outgoing SMTP: clearspace does not send emails** Aug 3, 2007 7:54 PM

FYI this problem has resolved itself after upgrading to version 1.4