

Trial User Logon Help



[RodEhrlich](#) 2 posts since

Jul 17, 2008

I have recently started a trial use. After downloading I cannot logon. HELP??

Tags: installation, issue



[Todd West](#) 15,918 posts since

Jul 14, 2008 **1. Re: Trial User Logon Help** Jul 17, 2008 3:44 PM

Hi Rod,

Did you already run through the Clearspace setup and fill in all of your information? What does it tell you when you try to log in? If I can get this information from we can try to figure this out. Thanks.

-Todd



[Todd West](#) 15,918 posts since

Jul 14, 2008 **2. Re: Trial User Logon Help** Jul 21, 2008 11:34 AM

Hi Rod,

I just wanted to get in contact with you again before I close this case to see if you had already figured this out. Thanks!

-Todd



[Todd West](#) 15,918 posts since

Jul 14, 2008 **3. Re: Trial User Logon Help** Jul 23, 2008 11:34 AM

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Hi Rod,

I haven't heard back from you yet, so I'm going to close this until further notice. Thanks.

-Todd



[RodEhrlich](#) 2 posts since

Jul 17, 2008 4. **Re: Trial User Logon Help** Jul 24, 2008 4:43 PM

Sorry Todd, I am up and running already on another email. Thanks for the follow up though.