

# CS 2.5 - Admin - HTTP 502 Bad Gateway:...

---



[Josh Brose](#) 363 posts since

Nov 25, 2002

Not sure if this is my client's network or an issue on your end, but I get this message with every page in the admin app (I don't get this on the normal application side).

HTTP 502 Bad Gateway: Content Encoding Error (content_encoding_error)
HTTP 502: Server response could not be decoded using encoding type returned by server.
This is typically caused by a Web Site presenting a content encoding header of one type, and then encoding the data differently.



[Todd West](#) 15,918 posts since

Jul 14, 2008 1. **Re: CS 2.5 - Admin - HTTP 502 Bad Gateway: Content Encoding Error** Aug 26, 2008 3:43 PM

Hi Josh,

I have never seen this issue before so I am leaning towards a network issue on your end. Have you attempted to load the admin console in another other web browser? What about trying on another network (if possible)? What application server is this running on? I will keep searching for a possible cause but this is a pretty rare error. Also, if you could post the logs from your <jiveHome>/logs/ folder that could provide some insight. Thanks.

-Todd



[Todd West](#) 15,918 posts since

Jul 14, 2008 2. **Re: CS 2.5 - Admin - HTTP 502 Bad Gateway: Content Encoding Error** Sep 2, 2008 4:54 PM

Hi Josh,

I haven't heard from you in a while, any updates on this situation?

CS 2.5 - Admin - HTTP 502 Bad Gateway:...

-Todd



[Josh Brose](#) *363 posts since*

*Nov 25, 2002* **3. Re: CS 2.5 - Admin - HTTP 502 Bad Gateway: Content Encoding Error** Sep 2, 2008 6:47 PM

This seemed to have been cleared up by sticking with internal CS through the entire process (not mixing it with community)... it also cleared up the problems I was having with the "Status" widget and the problems with the Org Charts.