

/admin/settings-search.jsp throwing...



[christopher_smith@sra.com](#) 39 posts since

Jul 25, 2008

In my development environment - I performed an upgrade from clearspace community 2.0.5 to 2.5.2.

When I log in as the administrator and go to System-Settings-Search. clearspace presents me with the error page -

System Error

We're sorry but a serious error has occurred in the system.

When I look at the admin log - I see the following stack trace which looks like the servlet is attempting to make a call to getProfileSearchManger which doesn't appear to exist within the JiveContext anymore.

Any ideas on what the issue might be?

Thanks,

Christopher

Oct 10, 2008 12:06:45 PM org.apache.catalina.core.StandardWrapperValve invoke

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SEVERE: Servlet.service() for servlet jsp threw exception

java.lang.NoSuchMethodError:

com.jivesoftware.community.JiveContext.getProfileSearchManager()Lcom/jivesoftware/
community/ProfileSearchManager;

at

org.apache.jsp.admin.settings_002dsearch_jsp._jspService(settings_002dsearch_jsp.java:743)

at org.apache.jasper.runtime.HttpJspBase.service(HttpJspBase.java:70)

at javax.servlet.http.HttpServlet.service(HttpServlet.java:717)

at org.apache.jasper.servlet.JspServletWrapper.service(JspServletWrapper.java:374)

at org.apache.jasper.servlet.JspServlet.serviceJspFile(JspServlet.java:342)

at org.apache.jasper.servlet.JspServlet.service(JspServlet.java:267)

at javax.servlet.http.HttpServlet.service(HttpServlet.java:717)

at

org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:290)

at

org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:206)

at org.apache.struts2.dispatcher.FilterDispatcher.doFilter(FilterDispatcher.java:413)

at

com.jivesoftware.community.web.struts.JiveFilterDispatcher.doFilter(JiveFilterDispatcher.java:101)

at

org.springframework.web.filter.DelegatingFilterProxy.invokeDelegate(DelegatingFilterProxy.java:236)

at

org.springframework.web.filter.DelegatingFilterProxy.doFilter(DelegatingFilterProxy.java:167)

at

org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:235)

at

org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:206)

at

com.jivesoftware.community.web.filter.SetResponseCharacterEncodingFilter.doFilter(SetResponseChar

at

org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:235)

at

org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:206)

at

com.opensymphony.module.sitemesh.filter.PageFilter.parsePage(PageFilter.java:119)

at com.opensymphony.module.sitemesh.filter.PageFilter.doFilter(PageFilter.java:55)

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    at
org.springframework.web.filter.DelegatingFilterProxy.invokeDelegate(DelegatingFilterProxy.java:236)
    at
org.springframework.web.filter.DelegatingFilterProxy.doFilter(DelegatingFilterProxy.java:167)
    at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:235)
    at
org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:206)
    at
org.apache.struts2.dispatcher.ActionContextCleanUp.doFilter(ActionContextCleanUp.java:99)
    at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:235)
    at
org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:206)
    at
com.jivesoftware.community.web.filter.JiveDynamicResponseHeaderFilter.doFilter(JiveDynamicResponseHeaderFilter.java:103)
    at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:235)
    at
org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:206)
    at
com.jivesoftware.community.web.filter.JiveCompressionFilter.doFilter(JiveCompressionFilter.java:103)
    at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:235)
    at
org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:206)
    at
com.jivesoftware.community.web.filter.SetRequestCharacterEncodingFilter.doFilter(SetRequestCharacterEncodingFilter.java:103)
    at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:235)
    at
org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:206)
    at com.jivesoftware.util.NoCacheFilter.doFilter(NoCacheFilter.java:66)
    at org.acegisecurity.util.FilterToBeanProxy.doFilter(FilterToBeanProxy.java:98)
    at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:235)
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    at
org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:206)
    at
org.directwebremoting.servlet.DwrWebContextFilter.doFilter(DwrWebContextFilter.java:91)
    at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:235)
    at
org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:206)
    at com.jivesoftware.base.plugin.PluginFilter.doFilter(PluginFilter.java:75)
    at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:235)
    at
org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:206)
    at org.acegisecurity.util.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:265)
    at
com.jivesoftware.community.aaa.JiveAuthenticationTranslationFilter.doFilter(JiveAuthenticationTranslati
    at org.acegisecurity.util.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:275)
    at
org.acegisecurity.ui.ExceptionTranslationFilter.doFilter(ExceptionTranslationFilter.java:124)
    at org.acegisecurity.util.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:275)
    at
com.jivesoftware.community.aaa.OpenfireAuthenticationProcessingFilter.doFilter(OpenfireAuthentication
    at org.acegisecurity.util.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:275)
    at
org.acegisecurity.ui.AbstractProcessingFilter.doFilter(AbstractProcessingFilter.java:271)
    at org.acegisecurity.util.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:275)
    at
com.jivesoftware.community.aaa.SessionTrackingFilter.doFilter(SessionTrackingFilter.java:53)
    at org.acegisecurity.util.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:275)
    at
org.acegisecurity.context.HttpSessionContextIntegrationFilter.doFilter(HttpSessionContextIntegrationFilt
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    at org.acegisecurity.util.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:275)
    at org.acegisecurity.util.FilterChainProxy.doFilter(FilterChainProxy.java:149)
    at org.acegisecurity.util.FilterToBeanProxy.doFilter(FilterToBeanProxy.java:98)
    at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:235)
    at
org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:206)
    at
com.jivesoftware.community.web.filter.ApplicationStateFilter.doFilter(ApplicationStateFilter.java:145)
    at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:235)
    at
org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:206)
    at
org.apache.catalina.core.StandardWrapperValve.invoke(StandardWrapperValve.java:233)
    at
org.apache.catalina.core.StandardContextValve.invoke(StandardContextValve.java:191)
    at org.apache.catalina.core.StandardHostValve.invoke(StandardHostValve.java:128)
    at org.apache.catalina.valves.ErrorReportValve.invoke(ErrorReportValve.java:102)
    at
org.apache.catalina.core.StandardEngineValve.invoke(StandardEngineValve.java:109)
    at org.apache.catalina.connector.CoyoteAdapter.service(CoyoteAdapter.java:286)
    at org.apache.coyote.http11.Http11Processor.process(Http11Processor.java:845)
    at org.apache.coyote.http11.Http11Protocol
$Http11ConnectionHandler.process(Http11Protocol.java:583)
    at org.apache.tomcat.util.net.JIoEndpoint$Worker.run(JIoEndpoint.java:447)
    at java.lang.Thread.run(Thread.java:619)
```



[Karl Cyr](#) 6,819 posts since

Mar 12, 2008 1. Re: /admin/settings-search.jsp throwing error Oct 13, 2008 10:27 AM

Hi Christopher,

/admin/settings-search.jsp throwing...

This is mostly likely caused by the presence of older compiled JSPs under your "work" directory. If you clear out this directory and restart your server you should see this problem go away.

Please let me know if you have any more questions.

Regards,

Karl



christopher_smith@sra.com 39 posts since

Jul 25, 2008 2. **Re: /admin/settings-search.jsp throwing error** Oct 15, 2008 8:10 AM

That took care of it.

Thanks!

Christopher