

Unable to upload file to create a new...



Johnsonh 7 posts since

Sep 18, 2007

hi,

i get an error when upload file to create a new document. Below are steps.

CSX Version: 1.8.0

1. "Create a new document" (by uploading file)
2. Select a file(any type, .txt .doc .mp3....)
3. Enter some title text, tags
4. Click "Publish"

Error info:

- **Status Code:** 500
- **Exception Type:**
- **Error Message:**
- **Request URI:** /clearspace/doc-edit.jspa

Stack Trace:

- freemarker.ext.beans.BeanModel.get(BeanModel.java:223)
- freemarker.core.Dot._getAsTemplateModel(Dot.java:76)
- freemarker.core.Expression.getAsTemplateModel(Expression.java:89)
- freemarker.core.Expression.getStringValue(Expression.java:93)
- freemarker.core.DollarVariable.accept(DollarVariable.java:76)
- freemarker.core.Environment.visit(Environment.java:196)
- freemarker.core.Environment.visit(Environment.java:233)
- freemarker.core.UnifiedCall.accept(UnifiedCall.java:116)
- freemarker.core.Environment.visit(Environment.java:196)
- freemarker.core.Environment.visit(Environment.java:233)
- freemarker.core.UnifiedCall.accept(UnifiedCall.java:116)
- freemarker.core.Environment.visit(Environment.java:196)
- freemarker.core.MixedContent.accept(MixedContent.java:92)

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- freemarker.core.Environment.visit(Environment.java:196)
- freemarker.core.IfBlock.accept(IfBlock.java:82)
- freemarker.core.Environment.visit(Environment.java:196)
- freemarker.core.MixedContent.accept(MixedContent.java:92)
- freemarker.core.Environment.visit(Environment.java:196)
- freemarker.core.Environment.process(Environment.java:176)
- freemarker.template.Template.process(Template.java:232)
- com.opensymphony.webwork.views.freemarker.FreemarkerResult.doExecute(FreemarkerResult.java:153)
- com.jivesoftware.community.web.webwork.FreemarkerResult.doExecute(FreemarkerResult.java:130)
- com.opensymphony.webwork.dispatcher.WebWorkResultSupport.execute(WebWorkResultSupport.java:143)
- com.opensymphony.xwork.DefaultActionInvocation.executeResult(DefaultActionInvocation.java:313)
- com.opensymphony.xwork.DefaultActionInvocation.invoke(DefaultActionInvocation.java:208)
- com.opensymphony.xwork.validator.ValidationInterceptor.doIntercept(ValidationInterceptor.java:115)
- com.opensymphony.xwork.interceptor.MethodFilterInterceptor.intercept(MethodFilterInterceptor.java:86)
- com.opensymphony.xwork.DefaultActionInvocation.invoke(DefaultActionInvocation.java:190)
- com.opensymphony.xwork.interceptor.AroundInterceptor.intercept(AroundInterceptor.java:31)
- com.opensymphony.xwork.DefaultActionInvocation.invoke(DefaultActionInvocation.java:190)
- com.jivesoftware.community.web.webwork.JiveObjectLoaderInterceptor.intercept(JiveObjectLoaderInterceptor.java:115)
- com.opensymphony.xwork.DefaultActionInvocation.invoke(DefaultActionInvocation.java:190)
- com.opensymphony.xwork.interceptor.AroundInterceptor.intercept(AroundInterceptor.java:31)
- com.opensymphony.xwork.DefaultActionInvocation.invoke(DefaultActionInvocation.java:190)
- com.opensymphony.xwork.interceptor.AroundInterceptor.intercept(AroundInterceptor.java:31)
- com.opensymphony.xwork.DefaultActionInvocation.invoke(DefaultActionInvocation.java:190)
- com.opensymphony.webwork.interceptor.FileUploadInterceptor.intercept(FileUploadInterceptor.java:233)
- com.opensymphony.xwork.DefaultActionInvocation.invoke(DefaultActionInvocation.java:190)
- com.opensymphony.xwork.interceptor.AroundInterceptor.intercept(AroundInterceptor.java:31)
- com.opensymphony.xwork.DefaultActionInvocation.invoke(DefaultActionInvocation.java:190)
- com.opensymphony.xwork.interceptor.AroundInterceptor.intercept(AroundInterceptor.java:31)
- com.opensymphony.xwork.DefaultActionInvocation.invoke(DefaultActionInvocation.java:190)
- com.opensymphony.xwork.interceptor.I18nInterceptor.intercept(I18nInterceptor.java:151)
- com.opensymphony.xwork.DefaultActionInvocation.invoke(DefaultActionInvocation.java:190)
- com.opensymphony.xwork.interceptor.AroundInterceptor.intercept(AroundInterceptor.java:31)
- com.opensymphony.xwork.DefaultActionInvocation.invoke(DefaultActionInvocation.java:190)
- com.jivesoftware.community.action.LocaleInterceptor.intercept(LocaleInterceptor.java:71)
- com.opensymphony.xwork.DefaultActionInvocation.invoke(DefaultActionInvocation.java:190)
- com.jivesoftware.community.web.webwork.JiveIOCInterceptor.intercept(JiveIOCInterceptor.java:719)
- com.opensymphony.xwork.DefaultActionInvocation.invoke(DefaultActionInvocation.java:190)
- com.jivesoftware.community.web.webwork.AuthInterceptor.intercept(AuthInterceptor.java:91)
- com.opensymphony.xwork.DefaultActionInvocation.invoke(DefaultActionInvocation.java:190)
- com.jivesoftware.community.web.webwork.JiveLoginInterceptor.intercept(JiveLoginInterceptor.java:42)
- com.opensymphony.xwork.DefaultActionInvocation.invoke(DefaultActionInvocation.java:190)
- com.opensymphony.xwork.interceptor.AroundInterceptor.intercept(AroundInterceptor.java:31)
- com.opensymphony.xwork.DefaultActionInvocation.invoke(DefaultActionInvocation.java:190)
- com.opensymphony.xwork.interceptor.AroundInterceptor.intercept(AroundInterceptor.java:31)
- com.opensymphony.xwork.DefaultActionInvocation.invoke(DefaultActionInvocation.java:190)
- com.opensymphony.xwork.interceptor.AroundInterceptor.intercept(AroundInterceptor.java:31)
- com.opensymphony.xwork.DefaultActionInvocation.invoke(DefaultActionInvocation.java:190)
- com.opensymphony.xwork.interceptor.ExceptionMappingInterceptor.intercept(ExceptionMappingInterceptor.java:115)
- com.opensymphony.xwork.DefaultActionInvocation.invoke(DefaultActionInvocation.java:190)
- com.jivesoftware.community.web.webwork.ModuleCheckInterceptor.intercept(ModuleCheckInterceptor.java:49)
- com.opensymphony.xwork.DefaultActionInvocation.invoke(DefaultActionInvocation.java:190)
- com.opensymphony.xwork.DefaultActionProxy.execute(DefaultActionProxy.java:116)
- com.opensymphony.webwork.dispatcher.DispatcherUtils.serviceAction(DispatcherUtils.java:225)
- com.opensymphony.webwork.dispatcher.FilterDispatcher.doFilter(FilterDispatcher.java:202)

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- com.jivesoftware.community.web.webwork.JiveFilterDispatcher.doFilter(JiveFilterDispatcher.java:53)
- org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:235)
- org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:206)
- com.jivesoftware.community.web.filter.SetResponseCharacterEncodingFilter.doFilter(SetResponseCharacterEncodingFilter.java:52)
- org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:235)
- org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:206)
- com.opensymphony.module.sitemesh.filter.PageFilter.parsePage(PageFilter.java:118)
- com.opensymphony.module.sitemesh.filter.PageFilter.doFilter(PageFilter.java:52)
- org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:235)
- org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:206)
- com.jivesoftware.community.web.JiveActionContextCleanUp.doFilter(JiveActionContextCleanUp.java:46)
- org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:235)
- org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:206)
- com.jivesoftware.community.web.filter.SetRequestCharacterEncodingFilter.doFilter(SetRequestCharacterEncodingFilter.java:52)
- org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:235)
- org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:206)
- org.directwebremoting.servlet.DwrWebContextFilter.doFilter(DwrWebContextFilter.java:91)
- org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:235)
- org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:206)
- com.jivesoftware.community.web.filter.MaintenanceFilter.doFilter(MaintenanceFilter.java:81)
- org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:235)
- org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:206)
- com.jivesoftware.community.upgrade.UpgradeFilter.doFilter(UpgradeFilter.java:43)
- org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:235)
- org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:206)
- com.jivesoftware.base.plugin.PluginFilter.doFilter(PluginFilter.java:77)
- org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:235)
- org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:206)
- com.jivesoftware.community.web.filter.ApplicationInitializedFilter.doFilter(ApplicationInitializedFilter.java:95)
- org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:235)
- org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:206)
- com.jivesoftware.base.database.dao.DAOContextCleanUpFilter.doFilter(DAOContextCleanUpFilter.java:32)
- org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:235)
- org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:206)
- org.apache.catalina.core.StandardWrapperValve.invoke(StandardWrapperValve.java:233)
- org.apache.catalina.core.StandardContextValve.invoke(StandardContextValve.java:191)
- org.apache.catalina.core.StandardHostValve.invoke(StandardHostValve.java:128)
- org.apache.catalina.valves.ErrorReportValve.invoke(ErrorReportValve.java:102)
- org.apache.catalina.core.StandardEngineValve.invoke(StandardEngineValve.java:109)
- org.apache.catalina.connector.CoyoteAdapter.service(CoyoteAdapter.java:286)
- org.apache.coyote.http11.Http11Processor.process(Http11Processor.java:845)
- org.apache.coyote.http11.Http11Protocol\$Http11ConnectionHandler.process(Http11Protocol.java:583)
- org.apache.tomcat.util.net.JIoEndpoint\$Worker.run(JIoEndpoint.java:447)
- java.lang.Thread.run(Unknown Source)
- freemarker.template.TemplateModelException: get(subject) failed on instance of com.jivesoftware.community.proxy.DocumentProxy

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Can somebody help me on this?

Thanks a lot 😊

-Johnson



[todd.west](#) 15,926 posts since

Jul 14, 2008 1. **Re: Unable to upload file to create a new document** Nov 25, 2008 6:20 PM

Hi Johnson,

You can find more information about this issue here:

<http://www.jivesoftware.com/jivespace/message/84895#84895>

Also, I should note that Clearspace 1.8 is no longer supported. I would highly suggest upgrading to 2.5. Thanks!

-Todd