

# How to delete a user?

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[jmacmillan](#) 69 posts since

Mar 24, 2004

We have a couple of users that inadvertently created duplicates for themselves, and we need to delete one of the users. We have deactivated the duplicates, but we want to delete them permanently. We used to be able to do this, but somewhere the feature went away (?)

Thanks



[vinh.jones](#) 15,496 posts since

Apr 1, 2008 1. **Re: How to delete a user?** Feb 17, 2009 9:11 AM

Hey Jeff,

The ability to delete users went away in 2.0 and on. We're working on re-incorporating the function in a future feature release, but it is currently not available in 2.0.x or 2.5.x.

If it is **absolutely critical** for you to delete these users, you'll want to follow these steps:

1. Back up the database
2. Remove *all* content for a user from the front-end UI (blog posts, messages, document versions, etc.)  
Run the following queries (after stopping the application). This query will delete all disabled users ... make sure to change the where condition if you're not trying to delete all disabled users:
  1. delete from jiveUserContainer where userID in (select userID from jiveUser where userenabled=0);
  2. delete from jiveUserRel where userID in (select userID from jiveUser where userenabled=0);
  3. delete from jiveUserRel where relateduserID in (select userID from jiveUser where userenabled=0);
  4. delete from jiveTracker where userID in (select userID from jiveUser where userenabled=0);
  5. delete from jiveUser where userenabled=0;
3. Start up the database

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Please note that this operation is **not supported** and if you have any issues with this, we will immediately advise you to revert to your backed up database.

Thanks,

Vinh



[jmacmillan](#) 69 posts since

Mar 24, 2004 2. **Re: How to delete a user?** Feb 17, 2009 9:18 AM

Thank you for the reply...this one won't work for us, as we have disabled users we need to keep. Can you construct the sql query to delete a specific user? We can modify and run as needed. Just make sure you highlight the [place where the username or ID (or whatever it is keying off of) needs to be entered or changed.

Thanks



[vinh.jones](#) 15,496 posts since

Apr 1, 2008 3. **Re: How to delete a user?** Feb 17, 2009 9:23 AM

Where ever you see "userenabled=0" change it to "userid in (?, ?, ?)" where the ? represents the user IDs.



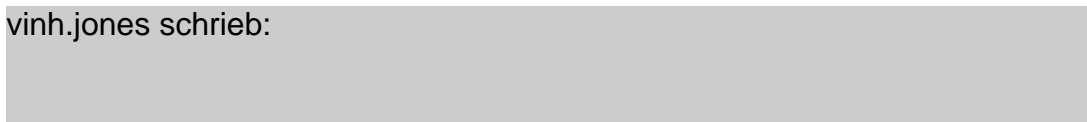
[nilsbolsen](#) 560 posts since

Apr 10, 2008 4. **Re: How to delete a user?** Aug 3, 2009 2:17 AM

Hi Vinh,

you have written that JiveSW is working on bringing back a way to delete users content.

vinh.jones schrieb:



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The ability to delete users went away in 2.0 and on. We're working on re-incorporating the function in a future feature release, but it is currently not available in 2.0.x or 2.5.x.

Can you give us information about the progress? Will this feature be part of 3.5 or 4.0?

Here in Europe it is important that, content of an ex-employee can be deleted after he left the company.

Another solution would be the move all his content to another user.

Greetings from Frankfurt, Germany,

Nils



[vinh.jones](#) 15,496 posts since

Apr 1, 2008 5. **Re: How to delete a user?** Aug 3, 2009 11:53 AM

Hey Nils,

You will be able to delete users in the 3.0.x release.

Thanks,

Vinh



[niilsbolsen](#) 560 posts since

Apr 10, 2008 6. **Re: How to delete a user?** Aug 4, 2009 12:19 AM

Thanks Vinh!

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[jmacmillan](#) 69 posts since

Mar 24, 2004 7. **Re: How to delete a user?** Aug 4, 2009 4:41 AM

We are already at the 3.0.x release, correct?



[vinh.jones](#) 15,496 posts since

Apr 1, 2008 8. **Re: How to delete a user?** Aug 4, 2009 8:16 AM

Yup. 3.0.6 dropped yesterday.