

# Moderation Notification Emails?

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[mmccrory](#) 41 posts since

Feb 12, 2009

I've done some searching and can't really seem to find anything closely related to my question. Also, this question may be in the documentation somewhere... if so please feel free to tell me to RTFM.

Anyway, where do I enable notification emails for moderators? Approvers get notification emails when their are documents added to the queue but I can't seem to find where to turn this on for moderators. Any help would be great.

Thanks,

Matt

Tags: moderation



[Austen Rustrum](#) 6,752 posts since

Feb 19, 2008 1. **Re: Moderation Notification Emails?** Mar 31, 2009 2:53 PM

Hi Matt,

It doesn't look like we currently have facilities for this in our current moderation workflow. However, it should be fairly easy to add as a customization. You can use the document-approval-workflow.xml as an example. You'd just need to add a prefunction to the moderation-content-approval-workflow.xml with a task similar to NotifyDocumentApproversFunction in the document approval process. Would you like me to add a feature request for this?

Thanks,

Moderation Notification Emails?

Austen



[mmccrory](#) 41 posts since

Feb 12, 2009 2. **Re: Moderation Notification Emails?** Mar 31, 2009 7:52 PM

I wish I knew enough about the code to be able to pull off something like that. Yes, please put in a request I'm fairly surprised that this isn't normal functionality already built in. You have approver notification emails, moderator notification emails should be very easy for someone who knows their way around.

-Matt



[Austen Rustrum](#) 6,752 posts since

Feb 19, 2008 3. **Re: Moderation Notification Emails?** Apr 1, 2009 9:48 AM

Added as feature request CS-12806. One thing you might have your moderators do is subscribe to email notifications for all of the spaces that they moderate. It seems like this could effectively serve the same purpose (though not as convenient).

Thanks,

Austen



[Chris Daniel](#) 133 posts since

Sep 19, 2008 4. **Re: Moderation Notification Emails?** Jul 3, 2009 4:53 AM

I tried this but emails are not sent out until the item has been approved.

This does seem like a big oversight this will force moderators to look at the site all the time. Rather than build a notification for each individual notification it would seem to make more sense to build just a single notifier for all items that require action, ie approving.

Chris

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