

Easy way to check for defect fixes



[Wolfgang Jastrowski](#) 278 posts since

Jul 17, 2008

Is there an easy way to check in with release a specific fix is solved? It is very cumbersome to go through all release notes to understand in which release a specific defect is possibly fixed.

~Wolfgang

Tags: defect, fix_release



[Will French](#) 3,905 posts since

Nov 2, 2004 1. **Re: Easy way to check for defect fixes** Jun 12, 2009 8:58 AM

Hi Wolfgang,

I am currently developing some basic Jira (issue tracking system) integration with the Supportal. This will allow you to view the status of issues tied to your cases, in real time via webservices. I expect to have this done in the next 10 days! I will update you when I have some more information.

In the meantime, you can create a case asking the status of the specific Jira issues, and our Support team will respond with the current status.

Cheers,



[Andy Goldstein](#) 358 posts since

Apr 6, 2007 2. **Re: Easy way to check for defect fixes** Jun 12, 2009 9:15 AM

That's fantastic news Will. Please keep us updated on the status of your JIRA integration!

Easy way to check for defect fixes



[Will French](#) 3,905 posts since

Nov 2, 2004 3. **Re: Easy way to check for defect fixes** Jul 7, 2009 12:10 PM

Hey guys,

Please have a look at my new blog post, and the new functionality in the Supportal!
[Supportal 3.3.0 brings back Product Issue tracking!](#)

Cheers,



[Wolfgang Jastrowski](#) 278 posts since

Jul 17, 2008 4. **Re: Easy way to check for defect fixes** Jul 8, 2009 8:55 AM

Hi Will

GREAT!!!!!! Having the possibility to get instant information on the issue is more than helpful.

~Wolfgang