

# Document Editor: Undo does not work.

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[Rob Castle](#) 75 posts since

Jan 5, 2009

I've seen some discussion on this but couldn't find a resolution. Is there documentation out there that specifies what undo functionality works and what doesn't and with which browsers?

I've tested it and it is very inconsistent. For instance in a firefox browser I can undo a partial sentence delete by selecting the browser Edit >> Undo. But I cannot undo a full line delete. I also cannot undo the formatting i.e if I bold some text I can't undo that. Scratch that.... undo formatting does work in firefox.. but IE does not have an undo button and ctrl z does not seem to work. Should ctrl z work?

Thanks

Rob Castle



[Todd West](#) 15,918 posts since

Jul 14, 2008 1. **Re: Document Editor: Undo does not work.** Jun 15, 2009 7:05 AM

Hey Rob,

This bug annoys me quite frequently as well. This has been filed with a high priority internally as CS-10284. As of right now it appears that this is currently being reviewed for fix in our July or August release. The ctrl+z functionality of the RTE appears to be disabled and as you've stated, sometimes the browser's context menu works but it is not nearly as helpful as the built in one. I hope we get it back soon as well. Thanks.

-Todd

Document Editor: Undo does not work.



[Will Findlay](#) 21 posts since

Mar 24, 2009 2. **Re: Document Editor: Undo does not work.** Aug 14, 2009 1:46 PM

Any news on when undo will work?

I don't know if it helps, but when I hold down the Ctrl key in Firefox (while in the doc editor) I get this error repeatedly:

Warning: The 'charCode' property of a keydown event should not be used. The value is meaningless.

Source File: <https://www.ucern.com/docs/DOC-26130/edit?containerType=600&container=1833>

Line: 0



[Todd West](#) 15,918 posts since

Jul 14, 2008 3. **Re: Document Editor: Undo does not work.** Aug 17, 2009 6:15 AM

Hey Will,

I took a look at the bug report and this feature should be back in its full form as of 4.0 (CS-13263). Thanks.

-Todd