

Jive-n Cloud Plan Descriptions

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1.0 Background and Purpose. Set forth below is a description of the features available in each of the Jive-n Cloud Plans offered as part of the Hosted Service. The Pricing Schedule shall set forth the Jive-n Cloud Plan (and any additional Options, if applicable) selected by Customer. The Pricing Schedule will also include any additional terms and conditions, if any, associated with the features described herein. Capitalized terms that are not otherwise defined herein shall have the meanings set forth in the Master Agreement (defined in Customer's Pricing Schedule). Notwithstanding anything set forth herein, Jive reserves its rights under its End of Life Policy found here: www.jivesoftware.com/legal.

2.0 Jive-n Cloud Plan Summary.

Plan Features	Select	Premier	Premier+
People	X	X	X
Mobile – Daily	X	X	X
Engagement & Rewards	X	X	X
Team Collaboration	X	X	X
Places	X	X	X
News	X	X	X
Search	X	X	X
Analytics	X	X	X
Integrations	X	X	X
Team Collaboration – Advanced		X	X
Places – Advanced		X	X
News – Advanced		X	X
Search – Advanced		X	X
Integrations - Premier		X	X
Analytics - Advanced			X
Integrations – Premier+			X

2.1 Feature Description.

Plan Feature	Description
People	Integrated employee directory with rich personal profiles and option to add non-employees. Browse the org chart to find, endorse or communicate with anyone in the directory.
Mobile – Daily	Use Daily to read and respond to news streams and inbox notifications, and to create content and search across the Jive platform using a mobile device.
Engagement & Rewards	Users can earn points, levels and badges for engagement, and can award badges to peers. Administrators can monitor leaderboards and define up to 5 customized quests to promote desired behaviors.
Team Collaboration	Create and participate in discussions, questions, documents, blog posts, polls and more. Mark items as final, official, outdated, helpful and more.
Team Collaboration - Advanced	Adds ability to create and participate in ideas and events, and upload videos hosted in Jive cloud.
Places	Create places from a list of templates for collaboration, departmental portals and communities of practice or affinity. Invite contributors from outside your organization to these places.
Places - Advanced	Adds the ability to create hierarchical places designed for corporate and advanced departmental portals, including more granular, inheritable permissions.

News	Users can create personalized activity streams. Communications professionals can create a curated news stream and auto-subscribe users to it based on role, geography and other attributes.
News - Advanced	Extends News capabilities with nine additional curated news streams, each configurable to reach different audiences.
Search	Find information with type-ahead search that returns prioritized results based on the Jive social graph. A filterable search page provides more granular search results, including results from other search engines via search federation.
Search - Advanced	Adds capabilities with promoted keyword and synonym search, providing a prescribed search experience for key terms.
Analytics	View impact metrics on content, including sentiment score, views and shares. Administrators can view trends in user adoption, content creation, daily activity, leaderboards and answered questions.
Analytics - Advanced	Adds capabilities with enhanced reports and dashboards including visually rich metrics for user engagement, Q&A activities, collaboration and more.
Integrations	Pre-built integrations provide connectivity between the Jive platform and a range of 3rd-party systems and apps. Administrators can configure stream integrations with Evernote, RSS feeds, and Zapier to meet various business needs.
Integrations - Premier	Adds integrations for the most popular email, productivity and file storage applications, including Microsoft Office 365 and Google for Work.
Integrations – Premier+	Adds integrations for popular applications used in sales, marketing, knowledge and learning management, IT support, project management and development.