



This list and applicable terms found herein subject to change in Jive's sole discretion. Capitalized terms that are not otherwise defined herein shall have the meanings set forth in the Agreement. All terms, conditions, restrictions, and limitations set forth in the Agreement shall remain in full force and effect unless otherwise stated herein.

**Jive Daily:** Notwithstanding anything to the contrary in your Master Agreement, by accessing or using Jive Daily, you acknowledge and agree that your use is governed by the terms and conditions of the "Clickwrap Subscription Agreement - Jive-w Apps Portfolio" located at <http://www.jivesoftware.com/legal/>. The Master Agreement referenced in your applicable Pricing Schedule does not apply to your use of the Jive-w App(s). The Jive-w App(s) are not intended for use by citizens of EU/EEA countries.

**Advanced User Sync Add-On (Internal):** Notwithstanding anything set forth to the contrary in your Agreement, Customer's use of and access to the Advanced User Sync Add-On shall be governed by the terms and conditions of the "Clickwrap Subscription Agreement – Add-On" located at <http://www.jivesoftware.com/legal/>. The Master Agreement referenced in your applicable Pricing Schedule shall not apply to your use of the Advanced User Sync Add-On (Internal).

**StreamOnce (Internal):** The Jive StreamOnce Module permits the number of Users listed above in connection with a single community use of the Jive StreamOnce integrations, which such integrations are sold in bundles of up to three (3). The integrations must be selected on a Community-wide basis and cannot be changed during the license term set forth in this Pricing Schedule.

**Akamai (Internal)(Total Page Views):** Jive Content Accelerator (Akamai)  
The terms and conditions of your Master Agreement shall not apply to the Jive Content Accelerator (Akamai) Module. Customer's access to and use of the Jive Content Accelerator (Akamai) Module will be controlled solely by the terms and conditions required by Akamai ("Akamai Module Terms").

The Akamai Module Terms are located at:

[http://www.akamai.com/dl/akamai/Akamai\\_Terms\\_Conditions\\_2009.pdf](http://www.akamai.com/dl/akamai/Akamai_Terms_Conditions_2009.pdf).

Level Page Views per Month Overage per GB Overage per Page View

1	100,000	\$1.25	\$0.015
2	250,000	\$1.25	\$0.0075
3	1,000,000	\$1.25	\$0.0015
4	5,000,000	\$1.25	\$0.00045
5	25,000,000	\$1.25	\$0.00045

**Akamai (Internal)(User Views):** Jive Content Accelerator (Akamai)

The terms and conditions of the Master Agreement shall not apply to the Jive Content Accelerator (Akamai) Module. Customer's access to and use of the Jive Content Accelerator (Akamai) Module will be controlled solely by the terms and conditions required by Akamai ("Akamai Module Terms").

The Akamai Module Terms are located at:

[http://www.akamai.com/dl/akamai/Akamai\\_Terms\\_Conditions\\_2009.pdf](http://www.akamai.com/dl/akamai/Akamai_Terms_Conditions_2009.pdf).

Level Page Views per Month Overage per GB Overage per Page View

1 100,000 \$1.25 \$0.015

2 250,000 \$1.25 \$0.0075

3 1,000,000 \$1.25 \$0.0015

4 5,000,000 \$1.25 \$0.00045

5 25,000,000 \$1.25 \$0.00045

**Advanced Gamification Module (Internal):** Jive Advanced Gamification Module

Notwithstanding anything to the contrary in Customer's Master Agreement, Customer shall not modify, extend, customize, or enhance the functionality of the Jive Advanced Gamification Module without the express written consent of Jive.

The Jive Advanced Gamification Module will include the hosted Gamification for Jive Service and the Gamification Plug-in but shall not include access to the Gamification APIs.

**Cloud Private Preview:** Customer acknowledges that the Cloud Private Preview is a separate instance from Customer's production instance. The Cloud Private Preview instance has its own upgrade cycle and includes certain optional functionality that may impact the security of Customer's Community Data. By way of example only, opting out of IP-whitelisting or opting in to Data Refresh may impact the security of Customer's Community Data. Customer acknowledges and agrees that the Cloud Private Preview instance is a version of a forthcoming release, which is provided to Customer in advance of the date Jive will make such release generally available. Customer further acknowledges and agrees the Cloud Private Preview may be subject to defects and may include security vulnerabilities, and that the Cloud Private Preview is therefore provided "AS-IS", "AS AVAILABLE", AND WITHOUT WARRANTY OF ANY KIND. Jive will notify Customer during the provisioning process if a particular optional feature will impact the security of Customer's Community Data. The Cloud Private Preview is intended to outline Jive's general product direction regarding the forthcoming release and it should not be relied on in making purchasing decisions. The Cloud Private Preview is not a commitment, promise or legal obligation to deliver any material, code or functionality. The development, release and timing of any features or functionality described for Jive's products remains at Jive's sole discretion.

**Jive Video Module:** The Jive Video Module permits a certain level of monthly usage in connection with your Community, "Monthly Usage".

The Video Usage Level incorporates two separate monthly measurements: "Bandwidth" is defined as the rate of data transfer, in Gigabytes, used during the viewing of videos. "Accumulated Storage" is defined as the volume of disk space, in Gigabytes, utilized by the videos housed within the Community.

The Video Usage Level of 500GB Accumulated Storage and 500GB Bandwidth are included in your pricing "Base Video Usage Level". If at any time during the Term Customer exceeds their allotted Monthly Usage, Customer must increase their Video Usage Level and pay additional applicable fees.