



This list and applicable terms found herein subject to change in Jive's sole discretion. Capitalized terms that are not otherwise defined herein shall have the meanings set forth in the Agreement. All terms, conditions, restrictions, and limitations set forth in the Agreement shall remain in full force and effect unless otherwise stated herein.

Advanced Gamification Module (Internal): Jive Advanced Gamification Module Notwithstanding anything to the contrary in Customer's Master Agreement, Customer shall not modify, extend, customize, or enhance the functionality of the Jive Advanced Gamification Module without the express written consent of Jive.

The Jive Advanced Gamification Module will include the hosted Gamification for Jive Service and the Gamification Plug-in but shall not include access to the Gamification APIs.

Cloud Private Preview: Customer acknowledges that the Cloud Private Preview is a separate instance from Customer's production instance. The Cloud Private Preview instance has its own upgrade cycle and includes certain optional functionality that may impact the security of Customer's Community Data. By way of example only, opting out of IP-whitelisting or opting in to Data Refresh may impact the security of Customer's Community Data. Customer acknowledges and agrees that the Cloud Private Preview instance is a version of a forthcoming release, which is provided to Customer in advance of the date Jive will make such release generally available. Customer further acknowledges and agrees the Cloud Private Preview may be subject to defects and may include security vulnerabilities, and that the Cloud Private Preview is therefore provided "AS-IS", "AS AVAILABLE", AND WITHOUT WARRANTY OF ANY KIND. Jive will notify Customer during the provisioning process if a particular optional feature will impact the security of Customer's Community Data. The Cloud Private Preview is intended to outline Jive's general product direction regarding the forthcoming release and it should not be relied on in making purchasing decisions. The Cloud Private Preview is not a commitment, promise or legal obligation to deliver any material, code or functionality. The development, release and timing of any features or functionality described for Jive's products remains at Jive's sole discretion.

Jive Video Module: The Jive Video Module permits a certain level of monthly usage in connection with your Community, "Monthly Usage". The Video Usage Level incorporates two separate monthly measurements: "Bandwidth" is defined as the rate of data transfer, in Gigabytes, used during the viewing of videos. This is measured monthly. "Accumulated Storage" is defined as the volume of disk space, in Gigabytes, utilized by the videos housed within the Community. This is measured by a snapshot of your storage at the end of each month. The Video Usage Level of 500GB Accumulated Storage and 500GB Bandwidth are included in your pricing "Base Video Usage Level". If at any time during the Term Customer exceeds their allotted Monthly Usage, Customer must increase their Video Usage Level by purchasing blocks for 500 GBs of storage + bandwidth for \$1,200/month.

Updated 11.16.2020